Sentinel
safer smarter simpler

Sentinel Scheme Rules updated

A reminder that the Rules have now been updated with a compliance date of Monday 9 July. Under section 2.2 Primary Sponsors, sub section D please be aware of the changes and update those individuals who have a contract of sponsorship.

The current version of the Sentinel Scheme Rules was issued in June 2015; this was to allow the introduction of Transport for London (TfL) into the scheme.

Since then we have been working with TfL to make the rules applicable across both infrastructures and no longer refer to only Network Rail. Changes have been made following on from feedback, Formal Review panels and appeals. The changes were reviewed and amendments recommended by Infrastructure Safety Leadership Group (ISLG), Rail Industry Contractors Association (RICA), Network Rail and Transport for London amongst others.

The updates and full rules can be viewed on the Sentinel website.

Western Route realise the benefits of swiping in/out on the Sentinel app

Nick Millington, Head of Maintenance Delivery, Western Route, has been promoting 100% Sentinel utilisation by all COSS's / PIC's prior to, during and after every work group goes on or near the line. This applies to all front line staff working in his area of the infrastructure (both Network Rail and Contractors), who must swipe in and out on the Sentinel app.

Using the safety and assurance principles the Sentinel app provides to drive the change, the Route are already seeing benefits:

Identification of double shifting from the supply chain through the use of Sentinel. The system has given the opportunity to reduce double shifting in the Reading DU with vegetation sub-contractors

The speeding up of the section manager's annual capability conversations (reviews) with front line teams in Swindon DU (achieving four times more output in the same amount of time)

This change in behaviour is taking time but the frontline staff are embracing it and the Route is committed to creating and sustaining it. The Sentinel app improvement, a reminder to Swipe out on the app due in August, will help to support Western's use of the full functionality of the Sentinel app going forward. If you have found benefits to using the full functionality of the Sentinel app, do let us know.

Graph shows: Western Route - Swipe In and Out by period

What is happening?
Four improvements will be made to the Sentinel app/ MySentinel.

Why?
Over the last 12-months you have told us what we can do to make the Sentinel app/ MySentinel better for you and easier to use, we listened and we are making some improvements.

What are the improvements?

Swipe Out reminders on Mobile apps
To provide card checkers with the ability to set swipe out reminders for themselves and/or their team members. This will initially be defaulted to 15 minutes prior to swipe out however extra fields will be added to enable you to set your own reminders.

Surfacing Medical Expiry when checking a card
The most recent medical date will be displayed underneath the medical restrictions section on the swipe in/check a card and show own card pages of the app and the PC Card reader.

Show reasons for 'No Core Competence' and update existing ATW denial reasons
In order to make it clearer why people are being denied access to site we will be changing some of the alerts to, Check Core Competence, Check Primary Sponsor, Check Medical and Check D & A. Alerts that will stay the same are, Cardholder Suspended, Card Cancelled, No Sponsor (in relation to a sub sponsor) and Pending Sponsor Risk Assessment.

Display 'Valid Until' Date in MySentinel This will provide visibility of the 'Valid Until date' for competences held by an individual in addition to the Expiry Date for each competence. This will help the
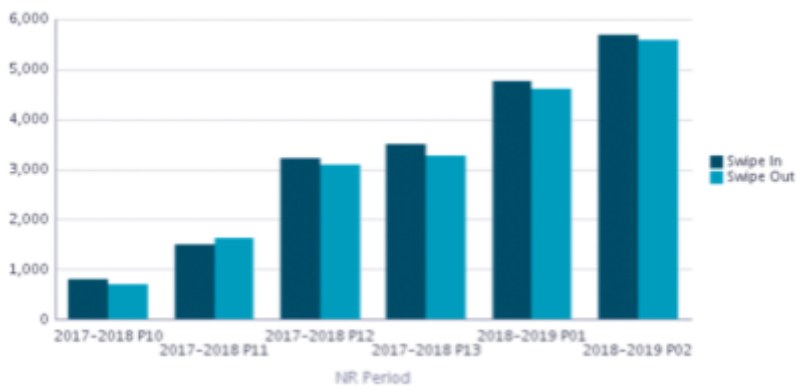
individual identify when their competences will become invalid as this may be sooner than the Expiry Date, for example, post-mentorship or interim assessments are required to maintain the competence validity.

The improvements will be implemented in August 2018.

Don't forget to call the 24/7 Sentinel Helpdesk with any of your Sentinel related issues: 0330 726 2222.

Know somebody else who would be interested in this? Forward this email

RISQS remains the Supplier Assurance requirement for Sentinel

RISQS changed to new Service Suppliers from 1 May 2018 and from this date Achilles is no longer involved with the scheme.

All rail suppliers should be clear that RISQS is the chosen provider to give the assurance provided by Sentinel and the requirement for membership of RISQS is in the Sentinel scheme rules.

We understand that Achilles is still contacting RISQS members to offer audits as part of their new Trans Q scheme but suppliers should be clear that **these do not provide qualification to Sentinel** if undertaken they will also need RISQS membership and audit.

If you would like further information, please contact the RISQS customer support desk on 0800 4101 300 or by email at info@risqs.org. To find out more about RISQS please visit the RISQS website at www.risqs.org