

Sentinel app improvements: August 2018

What is happening?

Four improvements will be made to the Sentinel app/ MySentinel.

Why?

In the last 12-months you have told us what we can do to make the Sentinel app/ MySentinel better for you and easier to use, we listened and we are making some improvements.



What are the improvements?

1. Swipe Out Reminders on Mobile Apps
To provide card checkers with the ability to set swipe out reminders for themselves and/or their team members. This will initially be defaulted to 15 minutes prior to swipe out however, extra fields will be added to enable you to set your own reminders.
2. Surfacing Medical Expiry when checking a card
The most recent medical date will be displayed underneath the medical restrictions section on the swipe in/check a card and show own card pages of the app and the PC Card reader.
3. Show reasons for 'No Core Competence' and update existing ATW denial reasons
In order to make it clearer why people are being denied access to site we will be changing some of the alerts to, Check Core Competence, Check Primary Sponsor, Check Medical and Check D & A. Alerts that will stay the same are, Cardholder Suspended, Card Cancelled, No Sponsor (in relation to a sub sponsor) and Pending Sponsor Risk Assessment.

Denial Reason	Action
Check Primary Sponsor	Contact Primary Sponsor/Sentinel Administrator
Check Core Competence	Contact Line Manager/ Sentinel Administrator
Check Medical	Contact Line Manager/ Sentinel Administrator
Check D&A	Contact Line Manager/ Sentinel Administrator

4. Display 'Valid Until Date' in MySentinel
This will provide visibility of the 'Valid Until date' for competences held by an individual in addition to the Expiry Date for each competence. This will help the individual identify when their competences will become invalid as this may be sooner than the Expiry Date, for example, post-mentorship or interim assessments are required to maintain the competence validity.

When will this happen and how do I find out more?

August 2018

Keep an eye on the [Sentinel website](#) for updates and look out for further communications from the team over the next two months.