

# Sentinel

safer  
smarter  
simpler

## Sentinel Denied Access Reasons and Summary

Deny reason	Automatic / Manual input	Summary	Contact
Card cancelled	Automatic	Individual's Sentinel card has been cancelled by a Sentinel administrator	24/7 Sentinel Helpdesk
Invalid TVP	Automatic	The system will automatically flag if an individual holds a TVP that is not valid for that day/time and/or location	Your TVP issuer (Helpdesk if Out of Hours)
Check PTS	Automatic	The individual does not have a valid PTS competence	
Check medical	Automatic	The individual does not have a valid medical certificate	24/7 Sentinel Helpdesk
Check primary sponsor	Automatic	The individual does not have a valid primary sponsor	Your Primary Sponsor (Helpdesk if Out of Hours)
Check D&A	Automatic	The individual does not have a valid D&A certificate	24/7 Sentinel Helpdesk
Insufficient rest	Automatic	If the individual swipes in less than 12 hours after they were last swiped out. The Card Checker (COSS or person in charge) then has the option to either deny access or conduct a risk assessment to determine the outcome.  A Card Checker can also select this manually if they deem the individual is fatigued	
	Manual	An individual is swiped in as normal with no risk assessment flagged (so is being swiped in more than 12 hours after their last swipe out). The Card Checker can select to deny them access if they deem the individual to be fatigued by selecting the insufficient rest option from the scroll list.	
Inappropriate behaviour	Manual	The Card Checker selects this if they think an individual is acting inappropriately to work trackside	
Lack of PPE	Manual	The Card Checker selects this if an individual does not have the correct PPE to do their work	
No authority to work	Manual	The Card Checker selects this if they believe the individual does not have authority to work that is not any of the other reasons	
No site induction	Manual	The Card Checker can select this if the individual has not been given their site induction	
Sponsor not selected	Manual	This is recorded when the Card Checker selects 'None of the Above' at the point of sponsor selection when swiping in the Individual	