

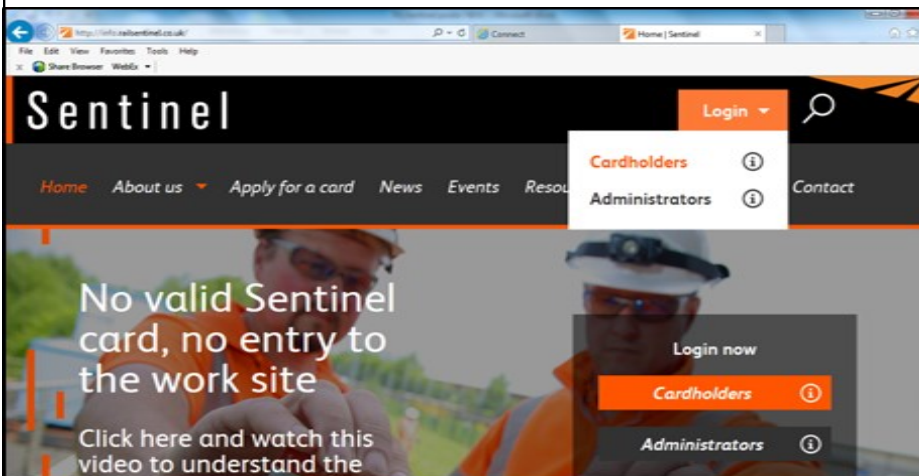
# Sentinel

safer  
smarter  
simpler

## Website and MySentinel — [www.railsentinel.co.uk](http://www.railsentinel.co.uk)

The Sentinel website was re-designed to incorporate a modern look and user-friendly navigation. New responsive design functionality allows people to view the website without images and copy being distorted. Visit [www.railsentinel.co.uk](http://www.railsentinel.co.uk) for all Sentinel news, updates, training, etc.

All Sentinel cardholders can access their own online account, MySentinel, to view their personal information, competence records, medical details, and so much more! Users particularly like being able to set email alerts for when a competency is due to expire. Simply click on 'Cardholders' from the drop-down menu in the top right hand corner of the website to register for a free MySentinel account.



## Helpdesk

Sentinel have a 24/7 helpdesk team who are well equipped to answer all Sentinel related queries. This should always be your first port of call. If you have questions about lost cards, access to the system, running reports, etc. then give them a call on **0330 726 2222** and they will help to resolve your problem as quickly as possible. We have made significant improvements here with introducing a ticketing system - so you can always track your query with a ticket number - and investing time to up-skill our helpdesk staff.

August 2016

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## Sentinel Site Access; an upgrade of the current Sentinel system to manage fatigue



Call the 24/7 Sentinel Helpdesk with any questions on 0330 726 2222

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## The upgraded mobile app

It is important to note that the upgraded Sentinel mobile app **does not** change existing processes, it simply creates a smart digital record. Site Access will specifically allow Controllers of Site Safety (COSS) to perform the following actions on their gang:

1. Swipe in and out
2. Record a site induction
3. Select a location
4. Record competence usage
5. Input basic fatigue information
6. Record a risk assessment
7. Record a safety briefing



Sentinel Site Access is a safety tool that was approved at Trade Union consultation in 2015. It is **safer** by identifying when track workers haven't had 12 hours rest between shifts; **smarter** by being an effective management tool which identifies who is working in a team (on one screen); **simpler** by reducing the amount of paperwork that has to be completed.



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## Technology trial / pilot

The Sentinel programme team ran two extensive trials of the upgraded Site Access technology in May and August to ensure it satisfied customer needs. These trials included the participation of over 250 identified end users in the Western Route across both Infrastructure Projects (IP) and Network Operations work-sites. The following was tested and passed:

- The user experience of the new mobile app, specifically its intuitiveness
- An understanding of the new technology benefits
- The effectiveness of e-Learning and training materials, i.e. user guides
- The effectiveness of communications

## Training

The Sentinel training team have designed an interactive eLearning module for Controllers of Site Safety (COSS); it assumes that card checkers know nothing about Sentinel and will teach them everything from 'zero to hero' including why, what, who, when and how. This eLearning and other materials such as user guides, videos, and briefing cascades will be available on the Sentinel website ([www.railsentinel.co.uk](http://www.railsentinel.co.uk)) from September 2016 under the '**Resources>Training**' section. If you want to get the most out of Sentinel then please look here—it's all for you!