Sentinel

Scanning Your Card

When you scan your card for the first time on a new device, you will be asked to enter a onetime passcode.



Authentication Code Page

If you have both your email and mobile number registered on your mySentinel account, you will be able to select to receive the code via SMS or email. Use the toggle to select the delivery method and click send. Alternatively, it will provide you the option for the details you have registered.

Once you have received your code enter this in the authentication code field and click submit.

If you need to receive a new onetime passcode, please click the back button this will then take you back to the login page to retry and receive a new code.



Details Not Registered

If no details are held for you on mySentinel, you will need to register before you can receive a onetime passcode.

To register click the mySentinel link and click register, this will take you through the process to complete your registration.

Once this is completed, please retry and you should be able to receive a passcode via email or SMS



www.railsentinel.co.uk sentinel@mitie.com 0330 7262 222